

## 012 - COMMUNITY SERVICES AGENCY

### Operational Summary

#### Mission:

To work in partnership with and advocate for Orange County's diverse communities, improve lives by supporting and providing needed community services, strengthen economic viability, and preserve and expand affordable housing opportunities; thereby enhancing the quality of life for our community.

#### At a Glance:

Total FY 2003-2004 Projected Expend + Encumb:	17,940,193
Total Recommended FY 2004-2005 Budget:	15,129,230
Percent of County General Fund:	0.61%
Total Employees:	69.00

#### Strategic Goals:

- To provide leadership in addressing issues that relate to the health, well-being, independence, and dignity of older adults in Orange County.
- Match Orange County workforce skills and abilities with employer workforce needs.
- Ensure Orange County veterans, their survivors and dependents receive the benefits, recognition and assistance to which they are entitled.
- Promote inter-group understanding and eliminate prejudice, intolerance and discrimination and facilitate the peaceful resolution of disputes.
- Increase and preserve shelter and supportive services for at-risk and homeless residents of Orange County, including but not limited to victims of domestic violence and their children, the mentally ill and dually diagnosed, veterans, seniors, and other at-risk or homeless populations in Orange County.

#### Key Outcome Indicators:

Performance Measure	2003 Business Plan Results	2004 Business Plan Target	How are we doing?
<b>ESTABLISH BASELINE FOR OLDER ADULTS' LEVEL OF SATISFACTION WITH CUSTOMER SERVICE AND STAFF SUPPORT.</b> <b>What:</b> Survey measures the level of satisfaction with services provided by contract vendors for OoA. <b>Why:</b> Providing quality services for older adults is the responsibility of OoA.	Establishment of the baseline level of customer satisfaction with level of service provided by OoA.	OoA will continue to meet with service providers and will survey them again, with the objective of improving the level of customer service obtained in the baseline measure.	This is a new performance measurement.

## Key Outcome Indicators: (Continued)

Performance Measure	2003 Business Plan Results	2004 Business Plan Target	How are we doing?
<b>EVALUATE CUSTOMER SATISFACTION WITH INFORMATION &amp; ASSISTANCE SERVICES VIA QUALITY ASSURANCE MAILER.</b> <b>What:</b> State-of-the-art Information & Assistance center which provides referral services to seniors. <b>Why:</b> A quality measurement tool will insure the highest level of customer service by I & A staff.	Staff will receive at least a score of 3 out of 5 rating for service levels. Staff will identify strengths and weaknesses in its service levels as a result of survey.	Staff will continue to survey customers and will strive to have the aggregate rating for each staff member raised to a score of 3.5 out of 5. Staff will continue to identify strengths, weaknesses, and new methodologies to improve customer satisfaction.	This is a new performance measurement.
<b>PROVIDE GAP ANALYSIS COMPARING NUMBER OF ORANGE COUNTY JOB SEEKERS WITH NUMBER OF JOBS AVAILABLE.</b> <b>What:</b> Compares the existing and projected demand of jobs against the supply of workers in the County. <b>Why:</b> It measures the workforce system efficiency in matching current/future job supply with demand.	61,100	60,000	Orange County's unemployment rate continues to remain below the State of California's unemployment rate as the average demand for jobs has steadily decreased between FY 02/03 and FY 03/04.
<b>INCREASE NUMBER OF FILED BENEFIT CLAIMS FOR DISABILITY, FEDERAL, AND STATE BENEFITS TO 2,400.</b> <b>What:</b> Provides a variety of benefits for veterans. <b>Why:</b> Enhances the quality of life for veterans, their survivors/dependents and stimulates the economy.	2,400 claims filed.	2,400 to be filed.	Program is on target for meeting the goal.
<b>OBTAIN \$6,000,000 IN NEW VETERANS BENEFIT AWARDS FOR DISABILITY, FEDERAL AND STATE BENEFITS.</b> <b>What:</b> Veterans' monetary benefits paid to veterans, their survivors, and dependents. <b>Why:</b> Enhances the quality of life for veterans, their survivors/dependents, and stimulates the economy.	\$6,000,000	\$6,000,000	Program is on target for meeting the goal.
<b>MEASURE NUMBER OF HATE CRIMES PER 100,000 RESIDENTS IN ORANGE COUNTY.</b> <b>What:</b> Criminal acts motivated by the victim's perceived race, ethnicity, religion, gender, etc. <b>Why:</b> It measures the level of prejudice and intolerance in the community.	4 per 100,000.	4 per 100,000.	The number of hate crimes increased sharply after 9/11 and then came back down again. The 2002 statistics continue to show the general downward trend over the last five years.
<b>MEASURE PERCENT OF STUDENTS RESPONDING POSITIVELY TO EFFORTS TO REDUCE PREJUDICE AND DISCRIMINATION.</b> <b>What:</b> Survey on students' attitudes on willingness to reduce prejudice/intolerance/discrimination. <b>Why:</b> Measures effectiveness of efforts to build understanding among diverse students in Orange County.	78% responded positively.	78%	Positive results exceeded the anticipated results by 6%. This is a very positive indicator of the success of this intervention.

## Key Outcome Indicators: (Continued)

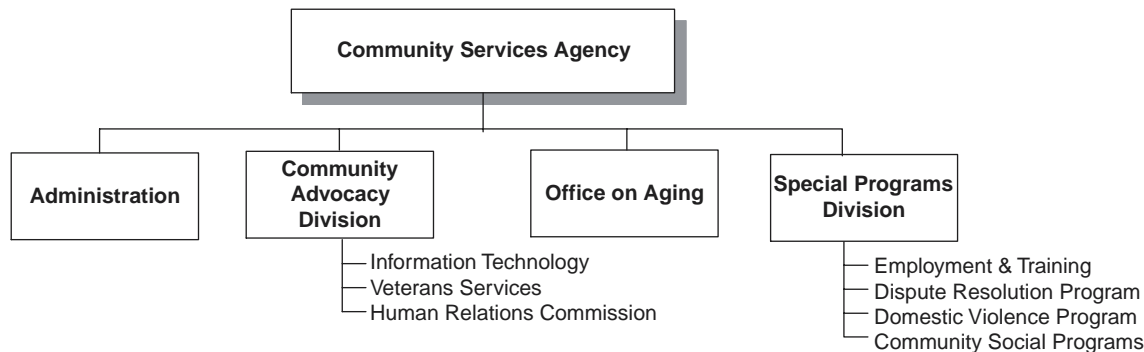
Performance Measure	2003 Business Plan Results	2004 Business Plan Target	How are we doing?
<b>MEASURE PERCENT OF CASES REFERRED FOR MEDIATION THAT RESULT IN SUCCESSFUL RESOLUTION.</b> <b>What:</b> Dispute resolution services facilitate the settlement of disputes through mediation & conciliation. <b>Why:</b> It is a measure of success of the mediation process in helping community members resolve conflict.	70%.	70%.	Increased presence and collaboration with courts and community agencies has led to successful resolution rates.
<b>MEASURE PERCENTAGE OF CLIENTS PLACED AND RETAINED IN JOBS.</b> <b>What:</b> Percent of clients placed in jobs and the percent of those working nine months after placement. <b>Why:</b> It measures the success of services delivered to both businesses and job seekers.	Placed in jobs: 73% Retained in jobs: 86%	Placed in jobs: 75% Retained in jobs: 88%	The Orange County Workforce Investment Area is currently meeting State Performance Measures for percentage of clients placed in jobs and the percentage of those placed who are still working nine months after placement.

## FY 2003-2004 Key Project Accomplishments:

- Housing and Community Services (HCS) implemented an extensive marketing and outreach campaign in partnership with various organizations to inform older adults throughout Orange County of the services available to them.
- HCS improved the One-Stop System in an effort to provide more services to job seekers. HCS obtained funding for new programs for job seekers, such as the Orange County Telecommunications Project and the Technology-to-Teaching Program. HCS also obtained funding to continue the Rapid Response, Veterans, Community Services, Senior AIDES, Nurses Workforce Initiative programs, and National Emergency Grant programs. HCS also conducted a Gap Analysis to ascertain the needs of youth between the ages of 14 and 21. Based on the results comparing the needs with the youth services available, HCS conducted an RFP for the Workforce Investment Act for Youth Services.
- HCS filed 2,323 claims on behalf of the Veterans of Orange County, and facilitated the receipt of approximately \$6,000,000 in monetary benefits. HCS provided administrative and planning support for the establishment of a Military and Veterans Museum.
- HCS promoted police and community relations by organizing four collaborative meetings, training 240 police recruits in diverse community relations, conducting cultural diversity block training, and supporting hate crime victims through Heal the Hate program. HCS also conducted the BRIDGES School Inter-Ethnic Relations Program at 44 schools with 60,588 participants.
- The Domestic Violence program at the Human Relations Commission experienced a significant decrease in funding, resulting in a \$81,000 loss for the shelters and in the discontinuation of the Domestic Violence Hotline.
- HCS worked with public and private agencies to secure and/or coordinate the allocation of over \$16.9 million in federal, state, and local funds for shelters, permanent supportive housing, and supportive services for at-risk and homeless residents in Orange County.
- In June 2003, the Board of Supervisors approved an \$11,248,749 application to HUD for Continuum of Care Homeless Assistance. HCS subsequently submitted this application to HUD on behalf of 16 non-profit organizations and was ultimately awarded \$9.5 million.
- HCS Homeless Prevention program led to the following achievements in 2003: developed the County's first Homeless Court; 165 additional transitional units at MCAS El Toro and 200 at MCAS Tustin; obtained \$1.8 million dollars for Orange County schools for the education of homeless children and youth; worked with various partnerships and cities to plan the development of additional homeless shelters and programs; obtained \$886,813 for homeless prevention, domes-

tic violence, health care, and adult day care for older adults; continued working on the development of the countywide Homeless Management Information System (HMIS); and organized numerous forums and meetings to address homeless issues in Orange County.

## Organizational Summary



**ADMINISTRATION** - This Division is responsible for purchasing, facilities management, budget, payroll, petty cash, and general support services.

**COMMUNITY ADVOCACY** - Veteran's Service Office-Provides advocacy services and assistance to Orange County veterans, survivors and dependents, focusing on Department of Veterans Affairs disability benefits and survivor benefits. This Division also promotes the understanding of the importance of its veterans and their contributions to our country.

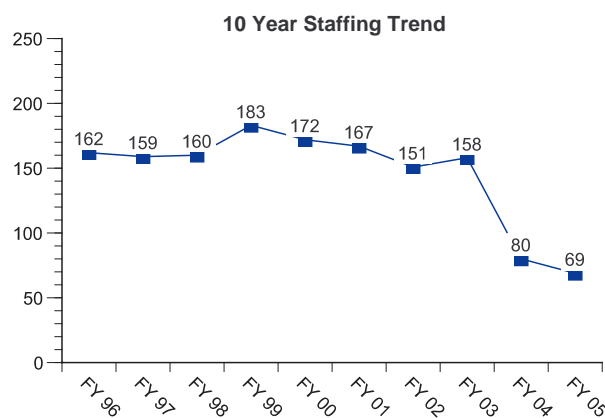
**Human Relations Commission**-Advocates mutual understanding among residents of Orange County and works to eliminate prejudice, intolerance, and discrimination. The Division along with its non-profit partner, the Human Relations Council, coordinates the Community Building, Dispute Resolutions, BRIDGES, and Leadership Development programs.

**OFFICE ON AGING** - Advocates, plans, and facilitates services as directed by Federal and State law for all Orange County older adults, their families, and caregivers, with a special focus on ethnic minorities and those with low incomes. This Division is the designated Area Agency on Aging for Orange County.

**SPECIAL PROGRAMS** - Administers State and Federally funded programs which include the Workforce Investment Act programs, the Domestic Violence and Dispute Resolution programs and the Senior AIDES (Alert, Industrious, Dedicated, Energetic Services) program. This Division also oversees all Orange County Workforce Investment Board functions.

**EXECUTIVE MANAGEMENT** - Not applicable.

### Ten Year Staffing Trend:



### Ten Year Staffing Trend Highlights:

- The Public Administrator/Public Guardian (PA/PG) was transferred by the Board of Supervisors to the Health Care Agency, effective March 11, 2003. After the transfer of PA/PG, the Board directed CEO Human Resources to conduct a study to determine the organizational place-

ment of the Human Relations Commission, Veterans Services Office, Office on Aging and Special Programs Division.

- On June 3, 2003, the Board of Supervisors adopted a resolution approving dissolution of the Community Services Agency and transfer of the Human Relations Commission, Office on Aging and Special Programs Division to the Housing and Community Development Department, effective July 1, 2003. Also, the Housing and Community Development Department was renamed to Housing and Community Services Department. On July 1, 2003, the Board of Supervisors voted to transfer the Veterans Services Office to the Housing and Community Services Department. Staff was directed to make necessary position transfers, budgetary and master position control adjustments and return to the Board first quarter FY 2003-04.
- HCS is moving all of the administrative and information technology positions remaining in agency 012 to fund 15G. Based on an analysis prepared by CEO/Information Systems, HCS is also reducing the IT staff by one during this transfer. HCS is moving the Homeless Prevention Program into agency 012 due to its funding source and the nature of the program.

**Veterans' Service Office**-In order to meet the net county cost target for 04/05 it was necessary to make substantial reductions. The limited amount of State funding this program receives is anticipated to remain level while the cost of business has increased dramatically. In addition to the rising staff costs, HCS and CEO staff changed the vacancy assumption to reflect a more accurate estimate for FY 04/05 causing an even larger deficit of \$83,381. HCS is submitting an augmentation to reinstate the proposed reductions to this program and is requesting that any restoration be rolled into the base NCC.

**Human Relation's Commission (HRC)**-Cutting costs, sharing resources, and soliciting donations has enabled the HRC to remain intact for FY 04/05. The step 2 reductions and increases to staff costs are so drastic that HRC will not be able to fund a program in future years. Although the 3 staff members are funded in FY 04/05, HCS will need to cut 2 positions in future years, as reflected in the Strategic Financial Plan.

**Office on Aging (OoA)**-With concurrence from the CEO, the Office on Aging implemented a reorganized structure in FY 03/04 which more accurately addresses the mission of the program, the step 2 reductions, and programmatic and administrative efficiencies. As a result, one position was deleted during FY 03/04 and HCS is recommending the deletion of a second position. HCS was able to meet the NCC for OoA in FY 04/05 with little disruption to the program and will strive to continue to do so in the future.

**Special Programs Division (SPD)**-The Special Programs Division budget reflects a reduction of 3 positions from FY 03/04. Two of these positions were deleted during the current fiscal year and the final position is being transferred to fund 15G. SPD also reduced its travel budget to a level comparable to other programs.

**Funds 14W (Welfare to Work) and 136 (Community Social Programs)**-HCS intends to close these funds at the end of 03/04.

## Budget Summary

### Plan for Support of the County's Strategic Priorities:

Not applicable.

### Changes Included in the Recommended Base Budget:

HCS is moving all of the administrative and information technology positions remaining in agency 012 to fund 15G. HCS is moving the Homeless Prevention Program into agency 012 due to its funding source and the nature of the program.

### Requested Budget Augmentations and Related Performance Results:

Unit/Amount	Description	Performance Plan	Ref. Num.
<b>Restore Funding for the Veteran's Service Office</b> Amount: \$ 83,381	Restore funding needed to provide staff to assist in filing state and federal assistance claims.	In 03/04 approximately 2,400 claims will be filed resulting in over \$6,000,000 in benefits.	012-550

## Proposed Budget and History:

Sources and Uses	FY 2002-2003 Actual	FY 2003-2004 Budget As of 3/31/04	FY 2003-2004 Projected <sup>(1)</sup> At 6/30/04	FY 2004-2005 Recommended	Change from FY 2003-2004 Projected	
					Amount	Percent
Total Positions	-	77	77	69	(8)	-10.39
Total Revenues	14,997,845	12,996,544	14,951,919	12,239,243	(2,712,676)	-18.14
Total Requirements	20,987,548	15,984,818	18,654,909	15,129,230	(3,525,679)	-18.90
Net County Cost	5,989,704	2,988,274	3,702,990	2,889,987	(813,003)	-21.96

(1) Requirements include prior year encumbrances and expenditures. Therefore, the above totals may not match FY 2003-2004 projected requirements included in "At a Glance" (Which exclude these).

Detailed budget by expense category and by activity is presented for agency: Community Services Agency in the Appendix on page 443.

## Highlights of Key Trends:

- In view of the growing and increasingly diverse population of older adults, the Office on Aging (OoA) at Housing and Community Services is working to improve the following areas for seniors: access to information and services, nutrition, transportation, health care, and accessible and affordable housing. OoA will continue to work with various coalitions to increase its outreach functions and to ensure the most needy seniors in the community are being assisted. As part of this effort, OoA will actively promote its state-of-the-art Information & Assistance call center.
- One of the biggest challenges facing Orange County is the continued economic uncertainty at the local, State, and Federal levels. Orange County's unemployment rate was a low 3.5% in November 2003 but the high technology industry has continued to suffer due to the national economic slump. Workers who are laid off from this industry take approximately one year to find new employment. Additionally, the high cost of doing business in California has diminished the creation of new jobs. The HCS Workforce Investment Act (WIA) programs, funded through the Department of Labor, seek to meet these challenges by assisting the unemployed and the underemployed as well as businesses and employers. HCS will perform a gap analysis to compare the existing/projected demands on the labor market with the existing/project supply of jobs.
- Orange County's veteran population is growing older, and as it ages its needs change. The Veterans Service Office (VSO) at OoA participated in a statewide comprehensive veterans needs analysis study which helped define more sharply the needs of Orange County veterans. Based on these findings, VSO will implement new strategies targeted at improving the programs and services available to veterans and their dependents.
- In the weeks following the September 11, 2001, terrorist attacks, Orange County experienced an unprecedented number of hate crimes and incidents against people perceived to be of Arab or Muslim descent. The war in Iraq, the international terrorist threat, and the domestic threat of bio-terrorism have conspired to create a climate of fear and prejudice that endangers inter-group relations in schools and communities. The Human Relations Commission at HCS will continue to promote police/community relations, collaborate with diverse ethnic groups, conduct BRIDGES School Inter-Ethnic Relations programs, develop leadership through training, pursue fund-raising efforts, and allocate funds to dispute resolution programs.
- The homeless issue in Orange County is complex and multifaceted. According to the 2003 Homeless Needs Assessment, there are nearly 28,000 homeless people in Orange County, 19,563 of which are persons in families with children and 8,384 are individuals. The main reason for homelessness is that people simply cannot afford housing in Orange County. In order to assist this population, HCS will increase and preserve shelter supportive services for at-risk and homeless residents via the following strategies: secure additional sources of funding for the Continuum of Care (CoC) system; work with grant recipients in participating in the CoC program; identify additional resources for the County's Cold Weather Armory Shelter Program; and work with various organizations to find long-term solutions to end chronic homelessness.

## 012 - COMMUNITY SERVICES AGENCY

### Summary of Proposed Budget by Revenue and Expense Category:

Revenues/Appropriations	FY 2002-2003 Actual	FY 2003-2004 Budget As of 3/31/04	FY 2003-2004 Projected <sup>(1)</sup> At 6/30/04	FY 2004-2005 Recommended	Change from FY 2003-2004 Projected	
					Amount	Percent
Licenses, Permits & Franchises	\$ 586,068	\$ 520,000	\$ 520,000	\$ 520,000	\$ 0	0.00%
Revenue From Use Of Money And Property	46,056	0	18	0	(18)	-100.00
Intergovernmental Revenues	12,625,965	11,437,702	13,591,399	10,729,520	(2,861,879)	-21.06
Charges For Services	1,659,094	871,042	800,000	897,246	97,246	12.16
Miscellaneous Revenues	80,661	130,000	2,702	92,477	89,775	3,322.54
Other Financing Sources	0	37,800	37,800	0	(37,800)	-100.00
<b>Total Revenues</b>	<b>14,997,845</b>	<b>12,996,544</b>	<b>14,951,919</b>	<b>12,239,243</b>	<b>(2,712,676)</b>	<b>-18.14</b>
Salaries & Benefits	9,353,585	5,478,238	4,712,793	5,197,873	485,080	10.29
Services & Supplies	5,701,199	3,309,055	2,570,851	3,614,713	1,043,862	40.60
Services & Supplies Reimbursements	(2,495,151)	(3,064,367)	(1,735,131)	(3,180,810)	(1,445,679)	83.32
Other Charges	14,283,613	13,821,075	15,070,862	15,760,542	689,680	4.58
Fixed Assets	48,367	0	0	0	0	-100.00
Other Financing Uses	0	0	0	42,436	42,436	0.00
Intrafund Transfers	(5,904,063)	(3,559,183)	(1,964,467)	(6,305,524)	(4,341,057)	220.98
<b>Total Requirements</b>	<b>20,987,548</b>	<b>15,984,818</b>	<b>18,654,909</b>	<b>15,129,230</b>	<b>(3,525,679)</b>	<b>-18.90</b>
<b>Net County Cost</b>	<b>\$ 5,989,704</b>	<b>\$ 2,988,274</b>	<b>\$ 3,702,990</b>	<b>\$ 2,889,987</b>	<b>\$ (813,003)</b>	<b>-21.96%</b>

(1) Requirements include prior year encumbrances and expenditures. Therefore, the above totals may not match FY 2003-2004 projected requirements included in "At a Glance" (Which exclude these).

### Proposed Budget Summary of Administration:

Revenues/Appropriations	FY 2002-2003 Actual	FY 2003-2004 Budget As of 3/31/04	FY 2003-2004 Projected <sup>(1)</sup> At 6/30/04	FY 2004-2005 Recommended	Change from FY 2003-2004 Projected	
					Amount	Percent
Charges For Services	\$ 1,897	\$ 0	\$ 0	\$ 65,600	\$ 65,600	0.00%
Miscellaneous Revenues	0	0	1,921	0	(1,921)	-100.00
<b>Total Revenues</b>	<b>1,897</b>	<b>0</b>	<b>1,921</b>	<b>65,600</b>	<b>63,679</b>	<b>3,314.89</b>
Salaries & Benefits	16,633	0	(65,036)	0	65,036	-100.00
Services & Supplies	38,397	182,715	185,642	310,651	125,009	67.34
Services & Supplies Reimbursements	0	0	0	(59,838)	(59,838)	0.00
Other Financing Uses	0	0	0	42,436	42,436	0.00
Intrafund Transfers	(5,928)	0	0	0	0	0.00
<b>Total Requirements</b>	<b>49,102</b>	<b>182,715</b>	<b>120,606</b>	<b>293,249</b>	<b>172,643</b>	<b>143.15</b>
<b>Net County Cost</b>	<b>\$ 47,205</b>	<b>\$ 182,715</b>	<b>\$ 118,685</b>	<b>\$ 227,649</b>	<b>\$ 108,964</b>	<b>91.81%</b>

### Proposed Budget Summary of Veterans Service Office:

Revenues/Appropriations	FY 2002-2003		FY 2003-2004		FY 2003-2004		FY 2004-2005		Change from FY 2003-2004		
	Actual		Budget		Projected <sup>(1)</sup>		Recommended		Projected		
			As of 3/31/04		At 6/30/04				Amount	Percent	
Intergovernmental Revenues	\$	143,149	\$	156,945	\$	143,034	\$	156,945	\$	13,911	9.73%
Charges For Services		0		1,042		0		0		0	0.00
Miscellaneous Revenues		1,080		0		0		0		0	0.00
<b>Total Revenues</b>		144,229		157,987		143,034		156,945		13,911	9.73
Salaries & Benefits		996,136		1,057,148		1,056,308		1,027,228		(29,080)	-2.75
Services & Supplies		224,815		262,996		251,739		291,874		40,135	15.94
Fixed Assets		28,646		0		0		0		0	0.00
<b>Total Requirements</b>		1,249,597		1,320,144		1,308,047		1,319,102		11,055	0.85
<b>Net County Cost</b>	\$	1,105,368	\$	1,162,157	\$	1,165,013	\$	1,162,157	\$	(2,856)	-0.25%

### Proposed Budget Summary of Office on Aging:

Revenues/Appropriations	FY 2002-2003		FY 2003-2004		FY 2003-2004		Change from FY 2003-2004				
	Actual	Budget	Projected <sup>(1)</sup>	Projected <sup>(1)</sup>	FY 2004-2005	Projected					
		As of 3/31/04	At 6/30/04	At 6/30/04	Recommended	Amount	Percent				
Revenue From Use Of Money And Property	\$	45,325	\$	0	\$	18	\$	0	\$	(18)	-100.00%
Intergovernmental Revenues		10,706,857		10,675,956		12,895,277		10,298,531		(2,596,746)	-20.14
Miscellaneous Revenues		79,297		130,000		735		0		(735)	-100.00
Other Financing Sources		0		37,800		37,800		0		(37,800)	-100.00
Total Revenues		10,831,478		10,843,756		12,933,830		10,298,531		(2,635,299)	-20.38
Salaries & Benefits		1,643,806		1,762,561		1,566,631		1,981,552		414,921	26.48
Services & Supplies		1,274,939		1,235,727		1,024,131		1,209,748		185,617	18.12
Other Charges		9,656,229		11,606,891		13,678,982		14,233,642		554,660	4.05
Intrafund Transfers		(465,389)		(2,532,911)		(1,536,116)		(5,879,252)		(4,343,136)	282.73
Total Requirements		12,109,584		12,072,268		14,733,629		11,545,690		(3,187,939)	-21.64
Net County Cost	\$	1,278,106	\$	1,228,512	\$	1,799,799	\$	1,247,159	\$	(552,640)	-30.71%

### Proposed Budget Summary of Human Relations Commission:

Revenues/Appropriations	FY 2002-2003		FY 2003-2004		FY 2003-2004		Change from FY 2003-2004			
	Actual	Budget	As of 3/31/04	Projected <sup>(1)</sup>	FY 2004-2005	Projected	Amount	Percent		
Intergovernmental Revenues	\$	1,234,373	\$	0	\$	0	\$	0	0.00%	
Charges For Services		756,032		0		0		31,646	31,646	0.00
Miscellaneous Revenues		285		0		21		89,981	89,960	428,380.94
Total Revenues		1,990,689		0		21		121,627	121,606	579,076.19
Salaries & Benefits		4,423,384		268,957		323,552		301,252	(22,300)	-6.89
Services & Supplies		2,552,809		101,933		116,244		110,765	(5,479)	-4.71
Other Charges		17,954		0		0		0	0	0.00
Fixed Assets		19,720		0		0		0	0	-100.00
Intrafund Transfers		(1,553,992)		0		0		0	0	0.00
Total Requirements		5,459,875		370,890		439,796		412,017	(27,779)	-6.32
Net County Cost	\$	3,469,186	\$	370,890	\$	439,775	\$	290,390	\$(149,385)	-33.97%

**Proposed Budget Summary of Special Programs:**

Revenues/Appropriations	FY 2002-2003 Actual	FY 2003-2004 Budget As of 3/31/04	FY 2003-2004 Projected <sup>(1)</sup> At 6/30/04	FY 2004-2005 Recommended	Change from FY 2003-2004 Projected	
					Amount	Percent
Licenses, Permits & Franchises	\$ 586,068	\$ 520,000	\$ 520,000	\$ 520,000	\$ 0	0.00%
Intergovernmental Revenues	541,587	604,801	553,088	274,044	(279,044)	-50.45
Charges For Services	901,165	870,000	800,000	800,000	0	0.00
Miscellaneous Revenues	0	0	0	2,496	2,496	0.00
<b>Total Revenues</b>	2,028,820	1,994,801	1,873,088	1,596,540	(276,548)	-14.76
Salaries & Benefits	2,139,791	2,389,572	1,794,609	1,887,841	93,232	5.20
Services & Supplies	1,601,303	1,525,684	993,095	1,691,675	698,580	70.34
Services & Supplies Reimbursements	(2,495,151)	(3,064,367)	(1,735,131)	(3,120,972)	(1,385,841)	79.87
Other Charges	4,609,430	2,214,184	1,391,880	1,526,900	135,020	9.70
Intrafund Transfers	(3,878,755)	(1,026,272)	(426,272)	(426,272)	0	0.00
<b>Total Requirements</b>	1,976,619	2,038,801	2,018,181	1,559,172	(459,009)	-22.74
<b>Net County Cost</b>	\$ (52,202)	\$ 44,000	\$ 145,093	\$ (37,368)	\$ (182,461)	-125.75%

**Proposed Budget Summary of Executive Management:**

Revenues/Appropriations	FY 2002-2003 Actual	FY 2003-2004 Budget As of 3/31/04	FY 2003-2004 Projected <sup>(1)</sup> At 6/30/04	FY 2004-2005 Recommended	Change from FY 2003-2004 Projected	
					Amount	Percent
Revenue From Use Of Money And Property	\$ 732	\$ 0	\$ 0	\$ 0	\$ 0	0.00%
Miscellaneous Revenues	0	0	25	0	(25)	-100.00
<b>Total Revenues</b>	732	0	25	0	(25)	-100.00
Salaries & Benefits	133,835	0	36,729	0	(36,729)	-100.00
Services & Supplies	8,936	0	0	0	0	0.00
Intrafund Transfers	0	0	(2,079)	0	2,079	-100.00
<b>Total Requirements</b>	142,771	0	34,650	0	(34,650)	-100.00
<b>Net County Cost</b>	\$ 142,040	\$ 0	\$ 34,625	\$ 0	\$ (34,625)	-100.00%